



# NHIA Home Infusion Payor Summit

August 23, 2023 | Dallas, TX



The National Home Infusion Association (NHIA) is pleased to hold a one-day summit exclusively for leaders from commercial payors. The summit provides education, describes current trends, and aims to help payors leverage infusion services to lower the total cost of care.

This interactive meeting will benefit leaders from commercial payors with responsibilities for benefit structure, network decisions, value-based programing, and specialty infusion policy. Attendees will hear from home and specialty infusion experts and executives about opportunities and challenges facing the industry today and into the future.

There is no fee to attend; however, attendees are responsible for their own travel arrangements and expenses. Breakfast and lunch are provided for meeting attendees. Space is limited and reserved on a first come first served basis.

## AGENDA

### August 22, 2023

#### 5:00pm | Welcome Reception

Join NHIA leadership and payor executives for an elegant networking reception upon arrival in Dallas.

### August 23, 2023

#### 7:30am | Networking Breakfast

We will kick off the morning with a full breakfast and ample time to network.

#### 8:30am | Welcome

Introductions, meeting objectives, antitrust rules.

#### 9:00am | Opening Remarks

*John Rademacher, CEO, Option Care Health, NHIA Board Chair*

#### 9:15am | Trends in Home and Alternate Site Infusion Therapy

*Connie Sullivan, BSPHarm, President & CEO, NHIA*

This session will review the post-pandemic trends in home and alternate site infusion, including how providers are diversifying their services and expanding access to a growing number of specialty biologics. Additionally, hear about NHIA's efforts to position the industry to meet the needs of a growing Medicare Advantage population and participate in value-based programs.

#### 9:45am | Infusion CEO Panel Discussion and Q&A

*Dee Grein, MBA, President & GM, OptumRx | Eric Ho, PharmD, Senior Vice President Pharmacy Services, Paragon Healthcare | Greg LoPresti, CEO, Upstate HomeCare | Robert Calway, President & CEO, New England Life Care*

This moderated panel session of senior executives and CEOs from a cross-section of home infusion providers (hospital, independent, national) offers a window into the future direction of the industry. Panelists will share their experience navigating supply chain disruptions, staffing shortages, and why they are optimistic about the future of infusion.

August 23, 2023

10:45am | Break

11:00am | **Business Policy Recommendations for Improving Patient Access and Continuity of Care**

**Linda Payne, Sr. Director Revenue Cycle, CarepathRx**

Linda Payne, home and alternate site infusion business expert, will share NHIA's recommendations for modifications to network structure and business practices to reduce the administrative burden for both the provider and payor while improving patient access and response times. These actionable recommendations will facilitate efficient transitions of care from facility-based settings to home and aid providers in building out redundancies to avoid disruptions in patient care.

12:15pm | **Networking Lunch**

Buffet lunch and networking time.

1:00pm | **Specialty Infusion Services - Eliminating Barriers to Site of Care Optimization**

**Erick Siegenthaler, PharmD, MHA, Senior Director, Hospital & Health System Services, Visante, Inc.**

Site of care optimization programs have been proven to reduce costs and improve outcomes for a wide range of patients requiring specialty infused and injected products. This session will provide payors with recommendations for how to implement a successful program from the provider perspective.

1:45pm | **Reducing the Total Cost of Care and Improving Outcomes in the Home Parenteral Nutrition Patient**

**Penny Allen, RD, CNSC, FASPEN, FNHIA, Vice President of Nutrition Support, Optum Infusion Pharmacy**

Parenteral nutrition is the most complex therapy delivered in the home, requiring a skilled multidisciplinary team to manage nutrition needs that can change frequently. Penny Allen of Optum Infusion Pharmacy will offer insights and practical recommendations for improving outcomes and lowering the total cost of care in this clinically challenging population.

2:45pm | **The Consumer View**

**Beth Gore, PhD, President and Chief Executive Officer, OLEY Foundation**

Hear from Beth Gore, parent of children reliant on enteral and parenteral nutrition and President and Chief Executive Officer of the OLEY Foundation, about real-world success stories as well as opportunities for improvement with a focus on health equity in nutrition therapy consumers.

3:15pm | Break

3:30pm | **Review of Recommendations for Leveraging Home Infusion to Lower the Total Cost of Care**

**Bill Noyes, Sr. Vice President of Reimbursement Policy, NHIA**

NHIA's Bill Noyes, SVP of Reimbursement Policy, will review the 2023 Commercial Payor Recommendations and how to implement newly added and revised HCPCS codes for injectable immunotherapies.

4:00pm | **Wrap Up, Action Items, Program Evaluations**

How do we apply this information in a way that is beneficial to patients, payors, and providers?

4:30pm | **Adjourn**

[Register Now](#)

### Panel Speakers



**Robert Calway**  
President & CEO  
New England Life Care



**Dee Grein, MBA**  
President & GM  
OptumRx



**Eric Ho, PharmD**  
SVP of Specialty/  
Infusion Operations  
Paragon Healthcare



**Gregory LoPresti**  
CEO  
Upstate HomeCare

### Session Speakers



**John Rademacher**  
CEO, Option Care Health

John C. Rademacher possesses nearly two decades of experience in the healthcare industry, successfully deploying technology solutions and expanding professional services capabilities. Rademacher held various executive-level positions at leading healthcare companies, including Cardinal Health where he served as President and General Manager for both the Ambulatory Care Division and the Nuclear and Pharmacy Services divisions. He also acted as president of CareAllies and Chief Operating Officer for the CIGNA Behavioral Health business at Cigna Corporation, where he had responsibility for the development and delivery of care management and population health programs. Rademacher joined Option Care in 2015 when he was appointed Chief Operating Officer, and after serving as interim CEO, was named CEO in January 2018.



**Linda Payne**  
Sr. Director Revenue Cycle, CarepathRx

As Senior Director, Revenue Cycle, Linda Payne oversees and coordinates all CarepathRx Specialty Pharmacy & Infusion Solution revenue cycle activities. Payne is an experienced reimbursement executive with over 30 years of experience in home infusion/specialty revenue cycle management. She has a diverse background in revenue management, software implementation, compliance, and development/training of revenue cycle best practices.

Prior to joining CarePathRx, Payne was the founder and former president of a successful outsourcing company for more than 16 years. Under her leadership and strategic planning, her teams were able to produce positive bottom-line results. She prides herself in the ability to cultivate a professional, results-driven team to assist CarePathRx clients on their road to success.



**Erick Siegenthaler, PharmD, MHA**  
Sr. Director, Hospital & Health System Services, Visante, Inc.

Erick Siegenthaler (PharmD, MHA) is a Senior Director at Visante with a vast amount of experience in home infusion start up services, business planning, specialty infusion, payer strategy around site of care, and prior authorization and patient assistance programs. Erick most recently worked at Froedtert Health in Milwaukee, WI serving as the Director of Pharmacy – Home Infusion Services. While at Froedtert, Erick had the opportunity to start up a home infusion service line from scratch, partnering with a third-party vendor.

### Session Speakers



**Penny Allen, RD, CNSC, FASPEN, FNHIA**

**Vice President of Nutrition Support, Optum Infusion Pharmacy**

Penny Allen, RD, CNSC, FASPEN, FNHIA is Vice President of Nutrition Support for Optum Infusion Pharmacy. Allen began her nutrition support career at Beth Israel Hospital in Boston and has spent over 30 years in home infusion in a variety of roles, currently serving as a program director leading clinical, operations and sales teams to provide state of the art care based on ASPEN standards and excellence in home nutrition support. She is a Certified Nutrition Support Clinician, serves as Chair of NHIA's MCAC and Past Chair of the ASPEN Public Policy Committee. Allen is a published subject matter expert in Medicare PN policy and other home nutrition support related topics. Her career passion is improving access to quality nutrition support therapies for all patients.



**Beth Gore, PhD**

**Executive Director, Oley Foundation**

Beth Gore, PhD, is a national patient safety advocate, author, and speaker who represents patients through patient associations, serving on boards, and being a voice of the patient on national committees and task forces with over a decade of direct vascular access and parenteral and enteral focus. She has a PhD in Training and is a mother to six children with special needs, including a son who lives with a central line for lifetime nutrition support.



**Bill Noyes**

**Sr. Vice President of Reimbursement Policy, NHIA**

Bill Noyes is the Senior Vice President of Reimbursement Policy at NHIA. He joined NHIA in 2012 as Vice President of Health Information Policy, focusing on reimbursement and regulatory issues affecting providers' ability to do business and collect payment for their services. Noyes sits on four Medicare Contractor Advisory Councils and is the liaison to NHIA's reimbursement-focused committees. He also works closely with the NHIA government relations team to gain more meaningful Medicare coverage for home infusion. He served as Interim CEO of the association from July 2018 to November 2018. Prior to joining NHIA, Noyes spent 20 years as Vice President of Operations for a multi-state home infusion provider where he was responsible for purchasing, distribution, facilities, revenue cycle management, and pharmacy operations.



**Connie Sullivan, BSPHarm**

**President and CEO, NHIA**

Connie Sullivan, B.S.Pharm, is the President and CEO of NHIA. Sullivan has over 25 years of infusion industry leadership, management, and clinical practice experience. Sullivan is responsible for NHIA's advocacy initiatives and developing resources that support the infusion industry to foster innovation and promote the delivery of high-quality care. Sullivan also oversees the National Home Infusion Foundation, a 501c3 devoted to infusion research and developing future leaders. Sullivan is a member of the United States Pharmacopeia (USP) Sterile Compounding Expert Committee and currently Chairs the <797> Subcommittee. Sullivan earned her pharmacy degree from The Ohio State University in 1994.