



## FOR IMMEDIATE RELEASE

Contact: Stephanie Tipple  
Director of Communications & Marketing  
[stephanie.tipple@nhia.org](mailto:stephanie.tipple@nhia.org)  
(703) 838-2690

### **MHA to sponsor creation of national home infusion performance standards**

**Alexandria, Va.** (December 11, 2020) –The [National Home Infusion Association](#) (NHIA) is pleased to announce that [Managed Health Care Associates Inc.](#) (MHA) is the 2021 sponsor for the National Home Infusion Foundation’s (NHIF) Benchmarking program whose goal is to establish national standards for patient satisfaction and clinical outcomes for home and specialty infusion.

NHIF programs define, collect and analyze standardized data to establish national reference points for performance and clinical metrics to improve the quality and efficiency of care for home infusion patients. MHA is the country’s largest alternate site group purchasing organization, and has established itself as a leading health care services and software company.

In collaboration with MHA’s affiliated company, Strategic Healthcare Programs (SHP), NHIF successfully published the first national benchmarks for patient satisfaction in 2019. The program looked at patient satisfaction with home and specialty infusion services and found that 98% of patients surveyed were very satisfied with the services and education they received

“Through the NHIF benchmarking initiatives, the industry can advocate effectively for expanding access to home infusion services, validate clinical outcomes, and solidify home infusion as a safe and effective method of care,” said NHIA’s President & CEO Connie Sullivan, BSPHarm.

NHIF is currently in pilot testing for two new program metrics: Status at Discharge and 30-Day Hospital Readmission. These metrics will help the industry to better understand the reason patients are discharged from service as well as rates of readmission within 30 days of start of care for patients receiving parenteral nutrition and inotrope therapies – offering a first look at how clinical characteristics impact therapy success rates.

“NHIA recognizes and appreciates MHA’s support of the NHIF’s data initiatives. As a program sponsor, MHA will play an instrumental role in ensuring that the benchmarking studies are a success, and that the data collected will be utilized to advance home infusion,” said Sullivan.

“MHA is proud to support the work of NHIF. The result of NHIF’s data initiatives will provide insights into quality of care and bring the industry another step closer to ensuring all patients achieve optimal outcomes when receiving care from home infusion professionals,” said MHA’s Executive Vice President Edward Izbicki, Jr. “This data will also be utilized to educate all



stakeholders in the continuum of care and support the importance of home infusion services for excellence in patient care, both clinically and economically.”

For more information about the NHIF benchmarking program, visit <https://www.nhia.org/benchmarking/>. To learn more about the two new clinical studies, visit <https://www.nhia.org/nhif-clinical-research/>.

*NHIF is a non-profit organization supporting the enhancement of patient care and outcomes through leadership, research, and education. Established by NHIA, the foundation aims to provide data-driven programs that identify best practices and facilitate quality infusion care to patients. For more information, visit <https://www.nhia.org/nhif>.*

*NHIA is a trade association that represents companies that provide infusion therapy to patients in their homes and companies that manufacture and supply infusion and specialty pharmacy products. Infusion therapy involves patient-specific compounded medications, supplies, and a range of pharmacy, nursing, and other clinical services for delivering care to patients in the home setting. For more information, visit [www.nhia.org](http://www.nhia.org).*

*Managed Health Care Associates, Inc. (MHA) is a leading health care services and software company that offers a growing portfolio of services and solutions to support the diverse and complex needs of the alternate site health care provider. MHA provides expertise in Group Purchasing, Managed Care and Payor Contracting, Reimbursement Management, Specialty Pharmacy Solutions, Pharmaceutical Data Analytics, Consultant Pharmacy Software and Legislative Advocacy. Through the delivery of innovative health care services and solutions, MHA helps Members increase operational efficiency, maximize business growth and provide optimum care for their patients. For more information, visit [www.mhainc.com](http://www.mhainc.com).*

###