

Notice from Noridian at 5:01pm 3/20/2020

“CMS is currently reviewing signature guidelines that have been affected by the COVID-19 pandemic. At this time suppliers should do their best to obtain proof of delivery and should notate the file with beneficiary refused to sign, FedEx refused to obtain signature and/or if possible get a picture of the delivery. Suppliers should continue providing the necessary supplies and document the medical record to the best of their ability”

Please share this information with your members.

Evaluate Our Services!

The MAC Satisfaction Indicator (MSI) is the best way to share your opinions directly with the Centers for Medicare & Medicaid Services (CMS) about your experience with us. These survey results will help us gain valuable insights and determine process improvements.

[JA MSI Survey](#)

[JD MSI Survey](#)